



Client Check-In Form

First Name: _____ Last Name: _____

Street Address: _____

City, State, Zip: _____

Pet's Name: _____ Male/Female: _____ Color: _____

Breed: _____ Pet's age or DOB: _____ Weight: _____

Veterinarian: _____ Current on Rabies? _____

Does your pet have any medical, physical, emotional issues, sensitivities, or pre-existing conditions? These may include prior surgeries, hip or joint issues, warts, moles, ear infections or skin problems.

Has your pet ever been aggressive toward or bit a groomer, other people, or other dogs?

Best phone number to reach you: _____

Alternate phone number: _____

Email: _____

Is it ok to send you our newsletter once a month at this email? _____

How did you hear about us?

Our goal is to provide your pet a stress free grooming experience using a safe and natural approach. Please refer to our "Green Dog Spa Policies" for more information. This is located on our website or we will be glad to give you a printed copy.

Customer Signature: _____ Date: _____

Policies for Client Services

Your pets health & happiness is our primary concern.

Green Dog Spa is a full service, grooming salon dedicated to a safe, natural & gentle approach.

We want your pet to have an enjoyable experience with us.

Special attention is given to older pets and any pet with special needs.

We will not perform any grooming procedure that causes pain or high level of stress that we feel is excessive.

- **You, the owner, shall advise us of any medical, physical, emotional issues, allergies, sensitivities, or pre-existing conditions. These may include prior surgeries, hip or joint issues, warts, moles, ear infections or skin problems.**
- **Please let us know if your pet has any signs of fleas. We have an optional pill (Capstar) we can give them to kill fleas for 24 hours and also use a flea repellent shampoo.**
- **You are also obliged to share with us if your dog has ever bitten a groomer, other people or other dogs. We may need to use a soft muzzle on your pet for safety purposes. If your pet is too aggressive to manage safely, we reserve the right to refuse service.**
- **Pricing varies for each pet and is determined by breed, size and condition of your pet's coat. Our pricing menu states "starting at prices" to give you a ballpark. Your pet's temperament and behavior may also affect the grooming price.**

Matted Coats: If your pet cannot be humanely de-matted, we will consult with you about getting a "summer smoothie" shave down and starting over. Mats not only make the coat look disheveled, they add to a dog's distress and cause skin irritation. When this happens, the dog bites at its skin or tries to scratch causing the mat to grow in size and the hair to get even more tangled. Removing a heavily matted coat includes risks of nicks, cuts or abrasions due to warts, moles, and skin folds trapped and hidden in the mats. Heavy matting can also trap moisture near the pet's skin allowing fungus or bacteria to grow causing skin irritations that exist prior to the grooming process.

We are not responsible for any pre-existing conditions due to a matted coat.

We will not be liable for any dogs that become ill or injured while under our care. In the unlikely event that your dog develops an illness or injury, we will call you for further instructions. Green Dog Spa will not be responsible for conditions that often are unavoidable in boarding environments such as, but not limited to, weight loss, hot spots, cough, bloat, diarrhea, canine influenza, parvo, parasites, seizures and sudden death. I acknowledge that in the event of my pet's illness, the staff at Green Dog Spa may not be able to immediately contact me and is therefore authorized to initiate appropriate treatment of my pet(s) until I am available to discuss further care and costs with the attending veterinarian. I certify that my pet(s) appear to be free of contagious diseases, including external parasites and has/have not bitten anyone within the last 10 days.

I also certify that my pet is current on all required vaccination(s.)

I understand and agree:

Signature: _____

Date: _____