



Client Check-In Form

(Please print clearly)

Additional Pet's First Name _____

Owner's First Name _____ Owner's Last Name _____

Male/Female: _____ Color: _____ Weight: _____ Age/DOB: _____

Breed: _____ Veterinarian: _____

(Date of last shots) Rabies: _____ DHLP: _____ Bordetella: _____

Does your pet have any medical, physical, emotional, allergy, sensitivity, or pre-existing conditions? These may include prior surgeries, hip/joint issues, warts, moles, ear infections, or skin problems.

Has your pet ever been aggressive toward or bit a groomer, other people, or other dogs?

May we photograph your pet & potentially post to our website, social media, and/or print materials?



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Green Dog Spa Policies for Client Services
We have your pet's best interest at heart.

We are a full-service grooming salon dedicated to a safe, natural & gentle approach. We want your pet to have an enjoyable experience. Special attention is given to older pets & those with special needs. We will not perform procedures that cause pain or stress we feel is excessive.

- **You, the owner, shall advise us of any medical, physical, emotional, allergy, sensitivity, or pre-existing conditions. These may include prior surgeries, hip/joint issues, warts, moles, ear infections or skin problems.**
- **Please let us know if your pet has any signs of fleas. We request treatment before you arrive. We have a flea repellent shampoo & spray available.**
- **You are obliged to share with us if your dog has ever bitten a groomer, other people or other dogs. We may need to use a soft muzzle on your pet for safety purposes. If your pet is too aggressive to manage safely, we reserve the right to refuse service. For cats, sometimes scruffing is needed to safely perform the groom.**
- **Pricing varies for each pet and is determined by time involved & condition of the coat. Our menu states "starting at prices" to give you a ballpark. Your pet's temperament & behavior may also determine the grooming price.**

Matted Coats: If your pet cannot be humanely de-matted, we will consult with you about getting a "summer smoothie" shave down and starting over. Mats not only make the coat look disheveled, they add to a dog's distress and cause skin irritation. When this happens, the dog bites at its skin or tries to scratch causing the mat to grow in size and the hair to get even more tangled. Removing a heavily matted coat includes risks of nicks, cuts or abrasions due to warts, moles, and skin folds trapped and hidden in the mats. Heavy matting can also trap moisture near the pet's skin allowing fungus or bacteria to grow causing skin irritations that exist prior to the grooming process. We are not responsible for any pre-existing conditions due to a matted coat.

We will not be liable for any dogs that become ill or injured while under our care. In the unlikely event that your dog develops an illness or injury, we will call you for further instructions. Green Dog Spa will not be responsible for conditions that often are unavoidable such as, but not limited to, weight loss, hot spots, cough, bloat, diarrhea, canine influenza, parvo, parasites, seizures and sudden death. I acknowledge that in the event of my pet's illness, the staff at Green Dog Spa may not be able to immediately contact me and is therefore authorized to initiate appropriate treatment of my pet(s) until I am available to discuss further care and costs with the attending veterinarian. I certify that my pet(s) appear to be free of contagious diseases, including external parasites. I also certify that my pet is current on all required vaccination(s) or have provided a letter from veterinarian.

I understand and agree:

Signature: _____

Date: _____